

## PRODUCT OVERVIEW

# Portals Pro

Bring your Portals to market quickly and reliably with mPulse Portals Pro, built for TPAs. Connect your groups, their employees, and their providers – all in one place. mPulse's technology scales with your organization to meet the evolving needs of your groups and populations.

## Encourage Self-Service

Deploy a modern, comprehensive portal that encourages self-service. Reduce call center volume with user-friendly tools for members and providers to check member eligibility and benefits, claims status, referrals and authorizations, and more.

## Satisfy Your Groups

Your Portals will come configured to your or your groups' branding and populations to deliver personalized experiences. Honoring user preferences, Portals Pro delivers targeted notifications that support member satisfaction at scale.

## Streamline Implementation

Rest easy with an implementation process designed to minimize your staffing and resource requirements. Having served hundreds of TPAs, mPulse will be your reliable implementation partner.

## Feature Highlights

### Stakeholder Success

- Member Portal
- Provider Portal
- Employer Portal

### Self-Service Tools

- ID cards
- Eligibility & benefits
- Claims status
- Communication preferences
- Notifications

### Seamless Integrations

- SSOs
- Third-party

### Security & Compliance

- HIPAA compliant
- HITRUST certified

### Digital Outreach (Add-on)

- Member engagement via SMS and email to drive adoption

